**Providing all claimants payment choice**

The NoCheck disbursement portal will continue to provide and track payment choice for each claimant as you do today. DWD unemployment claimants will be able to choose how they receive their benefits. They can opt to receive:

1. Direct deposit to a bank account

2. Elect to receive a U.S. Bank ReliaCard

3. Create and send a check

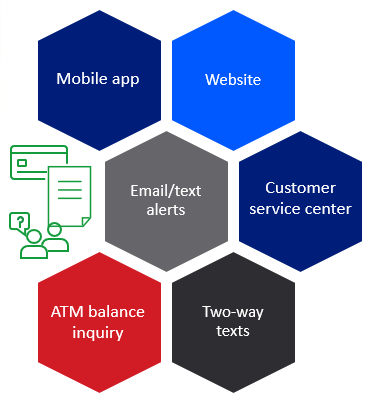
NoCheck will continue to support the processing of enrollment and payment files for the State of Indiana. We will continue to provide the interface with DWD and set up the files to direct deposit funds to a claimant’s bank account or to the U.S. Bank debit card program. In addition, future functionality could include expanding payment options to potentially include a virtual card for a claimant for use with Apple® Pay or Google® Pay or opting to have a check generated.

A full service customer support line is provided for enrollment selection to assure payments are made properly, on-time and to handle any claimant issues that might arise from the process. The NoCheck customer service group has access to all information on the payments made to bank accounts, debit cards and checks. Our philosophy is to be able to manage 99% of the calls the first time a claimant calls. Usually, calls are handled successfully in a few minutes. If the issue involves payment qualification issues, we will refer the caller to DWD for follow-up.

NoCheck is proud to partner exclusively with U.S. Bank to provide an alternate payment choice through our portal. , ingUsing this payment method allows for electronic payments to be issued to anyone without requiring them to have a bank account or running a credit check.

A picture containing text, electronics, businesscard

Description automatically generatedThe U.S. Bank ReliaCard is easy-to-use. It carries the Visa brand so it is accepted almost everywhere and provides claimants with a payment method they know and trust. ReliaCard prepaid cards are FDIC-insured and can be used to make purchases at local or online merchants, pay bills online, withdrawal cash at ATMs or bank tellers, allowing cardholders the freedom to use the money for what they need. They can use up to the available balance on the card at any point in time and do not have to carry a balance for the card to remain open.

The ReliaCard program provides cardholders with quick and easy access to account information. We offer a wide range of fee-free customer service options that are supported in both English and Spanish, including:

* Mobile app
* Cardholder website
* Email and/or text alerts
* Customer service center
* ATM balance inquiry
* Two-way texts

ReliaCard is easily selected by your claimants as part of the payment selection process. This makes sending regular payments to all claimant simple and reliable. With our ability to integrate directly with the NoCheck system, enrollments and funding are automated, allowing for prompt card issuance and on-time posting of payments. ReliaCards are mailed out of the USPS hub in Indianapolis, leading to swift delivery to claimants.